

RLI's Nonrenewal Questionnaire

When an insured doesn't return the Renewal Questionnaire within 55 days of their effective date, it is part of RLI's normal renewal process to send the insured a notice.

The wording of this status can be a bit confusing because it needs to comply with the state's statutes. RLI is required to notify insureds 45 days before their policy expires. These notices are mailed out about 55 days before the expiration date to ensure it gets to the insured before the 45 day requirement. At this point it means that the insured has not returned their Renewal Questionnaire yet. By filling it out online or mailing it in will allow the process of the renewal to move forward. Here's the wording from RLI:

In accordance with your state laws, you are notified that your policy can not be renewed since we did not receive the questionnaire necessary to determine eligibility for renewal. Your policy will expire on the date shown above. For your convenience, enclosed is a copy of the questionnaire previously sent to you. If we receive the questionnaire by the expiration date of the policy, and you are eligible for renewal, RLI may rescind this nonrenewal.